

CANNON BUILDING 861 SILVER LAKE BLVD., SUITE 203 DOVER, DELAWARE 19904-2467

# STATE OF DELAWARE DEPARTMENT OF STATE

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**DIVISION OF PROFESSIONAL REGULATION** 

PUBLIC MEETING MINUTES: REAL ESTATE EDUCATION COMMITTEE

MEETING DATE AND TIME: Thursday, March 14, 2013 at 9:00 a.m.

PLACE: 861 Silver Lake Boulevard, Dover, Delaware

Conference Room C

MINUTES APPROVED: 04/04/2013

## **MEMBERS PRESENT**

Danielle Benson, New Castle County, Professional Member, Chairperson Donna Klimowicz, New Castle County, Professional Member, Vice Chairperson Tom Burns, Kent County, Professional Member Doug Doyle, Kent County, Professional Member Casey Price, Sussex County, Professional Member Tammy Reagan, Sussex County, Professional Member Tim Riale, Sussex County, Professional Member Elaine Woerner, New Castle County, Professional Member

#### **DIVISION STAFF**

Eileen Kelly, Deputy Attorney General Jessica Williams, Administrative Specialist II

#### MEMBER ABSENT

Barbara Brodoway, New Castle County, Public Member

#### **ALSO PRESENT**

Rick Allamong, Delaware Real Estate Commission Regina Lundeen, Delaware Association of Realtors Andrew Staton, Delaware Real Estate Commission Vincent White, Delaware Real Estate Commission

## **CALL TO ORDER**

Ms. Benson called the meeting to order at 9:22 a.m.

## OTHER BUSINESS BEFORE THE COMMITTEE (for discussion only)

Mr. Staton advised the Committee that it has come to the Commission's attention that there have been some courses where the delivery of continuing education has been inappropriate. Mr. Staton and Mr. Allamong advised the Committee that with alcohol is being served while courses are being taught, certificates are being issued before the course has ended, and proper seating is not being made available for the attendees. The

Commissioner's voiced their concerns regarding the matters and informed the Committee that they will begin the process to strengthen the regulations to prohibit such actions from course providers.

## <u>UNFINISHED BUSINESS</u>

## Review Previously Tabled Student CE Requests

Ms. Regan moved, seconded by Ms. Woerner, to recommend approval of the following items as noted below. Motion unanimously carried.

Student Name: Cindy Benjamin Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Linda Hallbrook Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

## **NEW BUSINESS**

## **Review of Course Provider Applications**

Mr. Doyle moved, seconded by Ms. Reagan, to recommend approval, denial or tabling, of the following items as noted below. Motion unanimously carried.

Course Provider: Keller Williams Realty

Course Title: Professionalism "Doing the Right Thing When No one is Looking" Approved

Credit Hours: 3.0

Module: 7

Course Title: Basics of Buyer Representation Approved for Module 6 or 7

Credit Hours: 3.0

Module: 7

Credit Hours: 3.0

Module: 7

Course Title: Ethics & Arbitration: What You Should Know Approved for Module 2 or 7

Credit Hours: 3.0

Module: 7

Course Provider: Long & Foster Institute of Real Estate

Course Title: Agency & Fair Housing Approved

Credit Hours: 3.0

Module: 1

March 14, 2013

Page 3

Credit Hours: 3.0

Module: 4

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: 7

Course Title: Cool Tech Tools for Everyone! Approved

Credit Hours: 3.0

Module: 7

Course Title: Legal Issues for Rental Agents & Brokers Approved

Credit Hours: 3.0

Module: 5

Course Title: DE Uniform Common Interest Ownership Act (DUCIOA) Approved

Credit Hours: 3.0

Module: 5

Course Title: What's Under Your House? Approved

Credit Hours: 3.0

Module: 7

Course Provider: The CE Shop, Inc.

Course Title: Advocating for Short Sale Clients Approved

Credit Hours: 3.0

Module: 6

Course Title: Sign Here: Contract Law on E-Signatures Approved

Credit Hours: 3.0

Module: 3

Course Title: Breaking Barriers: Fair Housing Approved for Module 7 only, Agency was not included

Credit Hours: 3.0 in Course Outline

Module: 1

Course Provider: Ward & Taylor, LLC.
Course Title: Ethics Approved

Credit Hours: 3.0

Module: 2

Course Title: Risk Management Approved

Credit Hours: 3.0 Module: 3, 4, or 7

Course Title: First Time Home Buyers – Guiding a Buyer into a First Home **Approved** 

Credit Hours: 3.0 Modules: 3 & 7

Title: Quirks in Real Estate – Practical Resolutions to Problems Approved for Module 6 or 7

Credit Hours: 3.0

March 14, 2013

Page 4

Module: 3 or 7

Credit Hours: 3.0 Module: 3 or 7

Course Title: Agency Law – The Why's, How's and Wherefores Approved

Credit Hours: 3.0

Module: 5

Course Title: DUCIOA – Delaware Uniform Common Interest Ownership Act Approved

Credit Hours: 3.0 Module: 5 or 7

Course Title: Understanding the Agreement of Sale Approved

Credit Hours: 3.0 Module: 3 or 7

Course Title: Practical Tips for Listing Agents Tabled, Submitted Two Different Outlines

Credit Hours: 3.0 *for Course – Clarification Needed* 

Modules: 6 & 7

Course Title: Don't Let Your Sale Fall Apart Approved for Module 7 Only

Credit Hours: 3.0 Module: 3 or 7

Course Title: Navigating 2013 & Beyond Approved

Credit Hours: 3.0 Module: 5 or 7

Course Provider: New Castle County Board of Realtors

Credit Hours: 3.0

Module: New Licensee Module 1

Course Title: Agreement of Sale – Buyers Representation *Approved* 

Credit Hours: 3.0

Module: New Licensee Module 2

Course Title: Agreement of Sale – Seller Representation Approved

Credit Hours: 3.0

Module: New Licensee Module 3

Course Title: Three Keys to Professionalism: Courtesy, Communication and Common

Sense Approved

Credit Hours: 3.0

Module: New Licensee Module 4

Course Provider: Delaware School of Real Estate

Course Title: Intro to Commercial Brokerage Approved for Module 3 or 6

Credit Hours: 3.0

Module: 6

Course Provider: Delaware State Housing Authority

Course Title: Homeownership Financing Programs

Credit Hours: 3.0

Module: 7

# **UNFINISHED BUSINESS**

## Review Previously Tabled Course Provider Application

Mr. Doyle moved, seconded by Mr. Burns, to recommend approval of the following items as noted below. Motion unanimously carried.

**Approved** 

Course Provider: Frederick Academy of Real Estate *Approved* 

Course Title: Property Management Course 1

Credit Hours: 3.0

Module: 6

## **Review of Instructor Applications**

Ms. Regan moved, seconded by Ms. Klimowicz, to recommend approval, denial or tabling, of the following items as noted below. Motion unanimously carried.

Charles Bode Approved

Continuing Education: Module 7 - CRS 210

Mark Boyland Approved

Continuing Education: Module 6, Module 7 – Certified Distressed Property Expert

<u>Carol Dehorty</u> Approved

Continuing Education: New Licensee Modules 1 – 4, Continuing Education Modules 1 & 2

Pre-Licensing Course: Orientation, Real Estate Sales

Broker's Course: Ethics

William Patterson Approved

Continuing Education: Continuing Education Modules 4, 5, & 6

Broker's Course: Real Estate Investment

## Gerald Proffitt Approved

Continuing Education: New Licensee Modules 1-4, Continuing Education Modules 1-6, & 7- Differences Between DE & PA Real Estate Transactions, Don't Let Your Sale Fall Apart, Practical Tips for Listing Agents, Quirks in Real Estate – Practical Resolutions to Problems, Short Sales & Foreclosures

Pre-Licensing Course: Real Estate Law

## Jonathan Taylor Approved

Continuing Education: New Licensee Modules 1 - 4, Continuing Education Modules 1 - 6, & 7 - Differences Between DE & PA Real Estate Transactions, Don't Let Your Sale Fall Apart, Practical Tips for Listing Agents, Quirks in Real Estate – Practical Resolutions to Problems, Short Sales & Foreclosures

Page 6

Pre-Licensing Course: Real Estate Law

Rosalind Williams Approved

Continuing Education: New Licensee Modules 1 - 4, Continuing Education Modules 1 - 6, & 7 - Differences Between DE & PA Real Estate Transactions, Don't Let Your Sale Fall Apart, Practical Tips for Listing Agents,

Quirks in Real Estate – Practical Resolutions to Problems, Short Sales & Foreclosures

Pre-Licensing Course: Real Estate Law

Niles Breland, Jr. **Tabled for Resume**Pre-Licensing Course: Real Estate Sales

William Salamone Approved

Continuing Education: Module 7 – Homeownership Financing Programs

Gary Hecker Approved

Continuing Education: Module 7 – DSHA Programs for Homebuyers

## Review of Student Requests for Approval of Continuing Education Activities

Mr. Burns moved, seconded by Mr. Doyle, to recommend approval, denial or tabling, of the following items noted below. Motion carried unanimously carried.

Student Name: Bob Lane Approved

Course Title: Tenant's Rights & Responsibilities Under Tenant Landlord Code

Course Provider: DE NAHRO

Credit Hours: 3.0 Module(s): 6

Student Name: Michael Harrington, Jr. Approved

Course Title: Tenant's Rights & Responsibilities Under Tenant Landlord Code

Course Provider: DE NAHRO

Credit Hours: 3.0 Module(s): 6

Student Name: Mary Whitaker Approved

Course Title: Tenant's Rights & Responsibilities Under Tenant Landlord Code

Course Provider: DE NAHRO

Credit Hours: 3.0 Module(s): 6

Student Name: Shirley Ranzi Approved

Course Title: Tenant's Rights & Responsibilities Under Tenant Landlord Code

Course Provider: DE NAHRO

Credit Hours: 3.0 Module(s): 6

Student Name: Joe Parks Approved

Course Title: Tenant's Rights & Responsibilities Under Tenant Landlord Code

Course Provider: DE NAHRO

Credit Hours: 3.0 Module(s): 6

March 14, 2013

Page 7

Student Name: Fernando Ruiz III Approved

Course Title: Tenant's Rights & Responsibilities Under Tenant Landlord Code

Course Provider: DE NAHRO

Credit Hours: 3.0 Module(s): 6

Student Name: Patricia Sebastian Approved

Course Title: Tenant's Rights & Responsibilities Under Tenant Landlord Code

Course Provider: DE NAHRO

Credit Hours: 3.0 Module(s): 6

Student Name: Carol Eckenbrecht Approved

Course Title: Tenant's Rights & Responsibilities Under Tenant Landlord Code

Course Provider: DE NAHRO

Credit Hours: 3.0 Module(s): 6

Student Name: Donna Harrington Approved

Course Title: Tenant's Rights & Responsibilities Under Tenant Landlord Code

Course Provider: DE NAHRO

Credit Hours: 3.0 Module(s): 6

Student Name: Bridget Lane Approved

Course Title: Tenant's Rights & Responsibilities Under Tenant Landlord Code

Course Provider: DE NAHRO

Credit Hours: 3.0 Module(s): 6

Student Name: Leslie Smith Approved

Course Title: NAR Ethics - Module 2

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module(s): Newly Licensed Salesperson Module 1

Student Name: Stephen Huston Approved

Course Title: Professional Processes – Grievance, Arbitration & Mediation

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0 Module(s): 7

Student Name: Carol J. Materniak Denied - Certificate of Completion not Submitted

Course Title: Know the Code: Real Estate Ethics Course Provider: Mulroy School of Real Estate

Credit Hours: 12.0 Module(s): 2 & 7

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

March 14, 2013

Page 8

Module: Newly Licensed Salesperson Module 1

Student Name: Robert Pfautz Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Mary Vardell Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Jamie Watson Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Tiffany Walter Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Allison Murray Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Christie Murphy Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Brandon Muehrle Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Andrew Meddick Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Katherine Marshall Approved

Course Title: NAR Ethics

Page 9

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Nicole Keller Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Daniel Burton Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Student Name: Patrick Backus Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

Course Title: Real Estate Brokerage & Office Management

Course Provider: Polley Associates

Credit Hours: 21.0 Modules: 1 – 7

Student Name: Tara Harrington Approved

Course Title: NAR Ethics

Course Provider: Sussex County Association of Realtors

Credit Hours: 3.0

Module: Newly Licensed Salesperson Module 1

## **Review Request for Amendments**

Ms. Woerner moved, seconded by Ms. Klimowicz, to recommend approval, denial or tabling, of the following items noted below. Motion carried unanimously carried.

Course Provider: Jack Lingo, Inc. Approved

Request to Amend Previously Approved Course Title

Previously Approved Course Title: Core Module 1 – Agency and Fair Housing

Requested Course Title: Agency and Fair Housing

Course Provider: Council of Residential Specialists Approved

Request to Amend Previously

Approved Course

Previously Approved Course: Building an Exceptional Customer Service Referral Business

Requested to be Approved for Module: 7

Course Provider: Sussex County Association of Realtors Approved

Request to Amend Previously Approved Course: NAR Ethics

Requesting to be Approved for: Newly Licensed Salesperson Module 1

Instructor: William Patterson Approved

Requesting Approval to Teach Modules: 4, 5 & 6

Instructor: Alvin Monshower, Jr. Approved

Requesting Approval to Teach Modules: 1, 3, 4, 5, 6 & 7 – Buyer Agency, Common RE Settlement Problems, Commercial Real Estate Hot Buttons, Contracts/Contract Law, Disclosures, Dispute Avoidance, Environmental Issues, Ethical Practice, Fair Housing, Fair Housing Testing, FHA Financing, Foreclosures, Procuring Cause, Real Estate Hot Buttons and Issues, Real Estate Investment Fundamentals, Risk Management, Short Sales Done the Right Way, What's Material?

Instructor: Ruth Briggs-King Approved

Requesting Approval to Teach: Newly Licensed Salesperson Module 1

Consider Letter of Intent and Resume for Michael Rushe for Appointment to the Real Estate Education Committee for Kent County Public Member Vacancy

Mr. Riale moved, seconded by Ms. Reagan to recommend that the Commission appoint Michael Rushe to the Real Estate Education Committee. Motion unanimously carried.

## **REVIEW OF MINUTES**

Mr. Doyle moved, seconded by Mr. Riale, to approve the February 3, 2013 minutes as presented. Motion unanimously carried.

# **NEW BUSINESS**

Update from the Commission – Ms. Benson

Ms. Benson informed the Committee that the Commission reviewed the previously tabled course provider application for a property management course. The Commission determined that licensees who deal with property management should know fiduciary duties. She also advised the Committee that the Commission approved the proposed changes to the education guidelines in regards to the Committee structure and allowing the broker's pre-licensing course to be used for continuing education. The Commission decided that if an individual completed a broker's pre-licensing course in another jurisdiction that, 18 hours would be eligible for continuing educational purposes. A public hearing will be held in the future regarding these changes.

## **UNFINISHED BUSINESS**

Discussion Regarding Hosting an Informational Workshop for Course Providers

The Committee discussed the possibility of hosting an informational workshop for course providers in regards to the changes of the continuing education requirements. Mr. White suggested that the workshop be open to the public, but it should be specifically focused on course providers. The Committee will need to recommend topics to be discussed during this workshop to the Commission. Mr. White requested that if the members had any suggestions to send them to Ms. Williams via e-mail. The Committee will discuss the proposals during the April 4, 2013 meeting.

## **CORRESPONDENCE**

There was no correspondence.

# **OTHER BUSINESS BEFORE THE COMMITTEE** (for discussion only)

There was no other business before the Committee.

## **PUBLIC COMMENT**

There was no public comment.

# **NEXT SCHEDULED MEETING**

The next meeting will be held on Thursday, April 4, 2013 at 9:30 a.m. in Conference Room A, second floor of the Cannon Building, 861 Silver Lake Boulevard, Dover, Delaware.

## **Adjournment**

There being no further business, Ms. Klimowicz moved, seconded by Mr. Riale, to adjourn the meeting. Motion unanimously carried. The meeting adjourned at 11:21 a.m.

Respectfully submitted,

Jessica M. Williams

Administrative Specialist II

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